

Zee Drive Subscription Conditions & Operation

Document version 8, 2017-05-19

A user assigned a Personal Computer User Licence or Shared Computer User Licence is a Licenced User.

A Personal Computer User Licence and a Shared Computer User Licence can be assigned to only one user at any one time.

A Personal Computer User Licence and a Shared Computer User Licence can be re-assigned to another user.

A Personal Computer User Licence entitles the Licenced User to activate and operate (actively use) Zee Drive on up to 3 computers at any one time. The activated computers can be changed by the Licenced User.

When a computer is activated as a Hot Desk Computer a Shared Computer Licence is assigned to the computer.

When a computer is activated as a Desktop Server the Desktop Server is joined to a Shared Computer Licence Pool.

The minimum Shared Computer Licence count for a Pool equals the number of Desktop Servers joined to the pool, or two, whichever is the greater.

When a Licenced User signs on to a Hot Desk Computer the associated Shared Computer Licence is assigned to the Licenced User for the duration of their session. If the Hot Desk Computer has already allocated the Shared Computer Licence to another Licenced User then the Shared Computer Licence will be de-allocated from that Licenced User and assigned to the new Licenced User. A Licenced User can only operate (actively use) Zee Drive on the Hot Desktop Computer if they have a Shared Computer Licence assigned.

When a Licenced User signs on to a Desktop Server an available Shared Computer Licence from the associated Pool is assigned to the Licenced User for the duration of their session. If there are no available Shared Computer Licences in the associated Pool the Licenced User will not be assigned a Shared Computer Licence. A Licenced User can only operate (actively use) Zee Drive on the Desktop Server when they have a Shared Computer Licence assigned.

When a Hot Desktop Computer is deactivated the associated Shared Computer Licence is released and can be re-assigned.

When a Desktop Server is deactivated, if it is the only Desktop Server joined to the Pool then all the Shared Computer Licences in the pool are released and can be re-assigned.

When using Zee Drive, information is sent from the computer Zee Drive is running on to the Zee Drive service. This information includes but is not limited to; the name of the computer, the Office 365 username associated with the User Licence, the public IP address of the computer, a timestamp, a hash of the computer's hardware environment (with a private salt saved only to the computer), file upload and download statistics (count of files and amount of data in bytes), failed file upload

statistics. This information is required for running the Zee Drive service. Office 365 user passwords and file contents from the network drives that are mapped by Zee Drive are not sent to the Zee Drive service.

Zee Drive employs a kernel mode driver. A fault with the driver could cause the operating system to crash.

Each version of the Zee Drive client executable (zeedrive.exe) has a built in expiration date after which the executable will stop working. The expiration date is set to at least 18 months from the signing date of the executable.

Zee Drive requires an operational internet connection to regularly check in with the Zee Drive service.

Thinkscape Limited will respond to support requests from at most two nominated persons associated with the subscription.

This document may change during the subscription period. An up to date version can be requested from Thinkscape Limited via email or downloaded from the website <http://www.thinkscape.com/>

Change History

V8 2017-05-19

Updated for Hot Desk Computers and Desktop Servers

Changed Zee Drive executable expiration date from 14 months to 18 months

V7 2016-07-07

Changed existing terminology from "User Licence" to "Personal Computer User Licence"

Introduced two new licence types "Shared Computer User Licence" and "Shared Computer Licence"

Changed Zee Drive executable expiration date from 12 months to 14 months

V6 2016-04-23

Added failed file upload statistics to the list of information that is sent to the Zee Drive service.

V5 2016-02-24

Clarified that file contents and Office 365 passwords are not sent to the Zee Drive service.

Changed terminology from "Desktop Seat" to "User Licence".